PPS MUTUAL TARGET MARKET DETERMINATION



For PPS Mutual Super Fund - Risk Only InsuranceDiversa Trustee Limited

1 ABOUT THIS DOCUMENT

This target market determination (TMD) seeks to offer consumers, distributors and staff with an understanding of the class of consumers for which this product has been designed, having regard to the objectives, financial situation and needs of the target market.

This document is not to be treated as a full summary of the product's terms and conditions and is not intended to provide financial advice. Consumer must refer to the Product Disclosure Statement (PDS) and any supplementary documents when making a decision about this product.]

Product Disclosure Statement to which this target market determination appliesThis TMD applies to the PPS Mutual Super Fund referred to in the following Product Disclosure Statement:

• PPS Mutual Super Fund



IMPORTANT DATES

Date from which this target market determination is effective	5 October 2021
Date when this target market determination was last reviewed	5 October 2021
Date when this target market determination will be next reviewed	5 October 2024



CLASS OF CONSUMERS THAT FALL WITHIN THIS TARGET MARKET

The information below summarises the overall class of consumers that fall within the target market for the PPS Mutual Super Fund

This PPS Mutual Super Fund is designed for consumers who:

- Are eligible to practise (or have been eligible to practise) in a professional occupation recognised by PPSM. This covers Medical (such as doctors and dentists), Commercial (such as lawyers and accountants) and Industrial (such as engineers and architects)
- Have one of the following financial needs:
 - Have (or envisages that in future they will or may have) outstanding financial or financial-in-kind commitments (including financial commitments to dependents such as spouse or children) that will not be satisfied by their estate in the event of their death or terminal illness. These financial or financial-in-kind commitments include but are not limited to:
 - mortgage and other debt servicing costs, final expenses, and income replacement;
 - medical costs, transportation and accommodation costs, and personal and palliative care
 - Have (or envisages that in future they will or may have) outstanding financial commitments that will not be satisfied should they be incapable of engaging in [their own/any] meaningful gainful employment [and/or independent living] due to total and permanent disablement. These financial or financial-in-kind commitments include, but are not limited to mortgage and other debt servicing costs, income or revenue replacement, medical and rehabilitation costs, transportation and accommodation costs, personal care, palliative care, business commitments and/or business succession funding costs
 - Have (or envisages that in future they will or may have) a need to replace their income in the event that they are unable to earn their income (or are only able to earn a lower income) due to an event which causes them to be unable to earn their predisability income, whether due to illness or injury
- Meet the key eligibility criteria at the time of application, including the
 - age between age 18 and 75 at entry
 - residency status Australian citizen or a permanent resident of Australia or a New Zealander with special category visa
 - health status Consumers with a health status compatible with the eligibility criteria not exceeding relevant underwriting criteria in respect of smoking, Body Mass Index (BMI) and other lifestyle/medical factors
 - employment status If income protection is required, gainfully employed for at least 20 hours per week
 - financial status Have a complying taxed superannuation fund with sufficient balance to provide a partial Rollover to pay for their insurance premiums.

This PPS Mutual Super Fund is **not** designed for consumers who:

- Are not eligible to practise (or have been eligible to practise) in a professional occupation recognised by PPSM
- Do not have (or envisage they will have) the financial need described above.
- Wish to pay the insurance premiums through other means than a partial Rollover from a complying taxed superannuation fund or do not have a complying taxed superannuation fund with sufficient balance to provide a partial Rollover to pay for their insurance premiums.
- Do not meet the other additional demographic and eligibility requirements included in the TMD for the specific PPS Mutual Professionals Choice insurance product
- Do not meet the key eligibility criteria described above at the time of application.

Product description and key attributes

The PPS Mutual Super Fund is designed for consumers who:

- Are eligible to practise (or have been eligible to practise) in a professional occupation recognised by PPSM
- PPS Mutual Super Fund provides the option of three insurance benefits:
 - Life insurance providing a lump sum payment in the event of the client's death being diagnosed as having less than 2 years to live (terminally il)
 - Total & Permanent Disability insurance providing a lump sum payment in the event the client,due to illness or injury, is unlikely to ever engage in any occupation they are suited to by education, training or experience
 - Income Protection insurance providing a monthly benefit payment for a specified period while the client ,due to illness or injury, is unable to work in their own occupation (which after two years on claim may change to any occupation they are suited to).
- Appreciate:
 - If premiums are not paid when due, the policy may lapse in which case the policyowner would no longer be covered and cannot make a claim
 - Premiums may change over time
 - This is a fully-underwritten product. The underwriting process may require additional medical information, including a medical report from the life to be insured's treating doctor(s) and/or medical screening tests. The underwriting process could result in an increase in the price of the product, limitations to the sum insured, special terms and conditions applied to cover, or declining cover. This product is not appropriate for consumers who are unwilling or unable to participate in the underwriting process and related medical requirements, and/or consumers who may require personal advice during the underwriting process.

Objectives, financial situation, and needs

The table below sets out the class of customers that each insurance option within PPS Mutual Super Fund has been designed for.

Insurance Option 1 - Life Insurance

The consumer has (or envisages that in future they will or may have) outstanding financial or financial-in-kind commitments (including financial commitments to dependents such as spouse or children) that will not be satisfied by their estate in the event of their death or terminal illness. These financial or financial-in-kind commitments include but are not limited to:

- mortgage and other debt servicing costs, final expenses, and income replacement;
- medical costs, transportation and accommodation costs, and personal and palliative care;

Insurance Option 2 - Total & Permanent Disability

The consumer has (or envisages that in future they will or may have) outstanding financial commitments that will not be satisfied should they be incapable of engaging in [their own/any] meaningful gainful employment [and/or independent living] due to total and permanent disablement. These financial or financialin-kind commitments include, but are not limited to mortgage and other debt servicing costs, income or revenue replacement, medical and rehabilitation costs, transportation and accommodation costs, personal care, palliative care, business commitments and/or business succession funding costs

Insurance Option 3 - Income Protection

The consumer has (or envisages that in future they will or may have) a need to replace their income in the event that they are unable to earn their income (or are only able to earn a lower income) due to an event which causes them to be unable to earn their pre-disability income, whether due to illness or injury.

Consistency between target market and the product

Broadly, the target market comprises those who have financial needs in the event of death, terminal illness or disablement. The product is designed to meet these needs.

The product is for those who have a capacity to pay potentially variable premiums on an ongoing basis, and to pay these via a partial rollover from another complying superannuation fund.

It is therefore likely to meet the needs, or go towards meeting the needs, of those in the target market.



HOW THIS PRODUCT IS TO BE DISTRIBUTED

Distribution channels

This product is designed to be distributed through Personal Financial Advice provided by Financial Advisers who are accredited by PPS Mutual and PPS Mutual have an Introducer Agreement in place with the AFSL the adviser operates under.

PPS Mutual provides updates to all accredited financial advisers any changes in the product.

Distribution conditions

This product should only be distributed under the following circumstances:

- Consumers must have been provided with Personal Advice in relation to this product by a Financial Adviser who is accredited by PPS Mutual and PPS Mutual have an Introducer Agreement in place with the AFSL the adviser operates under.
- To individuals that meet eligibility requirements

Adequacy of distribution conditions and restrictions

Consumers that obtain personal advice are more likely to be in the target market for this product because advisers have far more knowledge around sophisticated, complex products such as income protection than the end consumer around their needs and suitable products. Access is not available to consumers who do not obtain personal advice from a financial adviser.



REVIEWING THIS TARGET MARKET DETERMINATION

We will review this target market determination in accordance with the below:

Initial review	5 October 2021
Next periodic review	5 October 2024
Review triggers or events	The following may imply that the TMD is no longer appropriate. • a material change to the design or distribution of the product; • occurrence of a significant dealing; • distribution conditions found to be inadequate; • identification of significant detriment to consumers if TMD was not reviewed; • external events such as adverse media coverage or regulatory attention; • significant changes in metrics,: • Product claims ratio • The proportion of paid, denied and withdrawn claims • The number of policies sold compared to business plan • Policy lapse or cancellation rates • Percentage of applications not accepted • Complaints • a change has occurred that effects the objectives of the target market; We will monitor each on a quarterly basis.

Where a review trigger has occurred, this target market determination will be reviewed within 10 business days.



REPORTING AND MONITORING THIS TARGET MARKET DETERMINATION

We will collect the following information from our distributors in relation to this TMD.

Complaints

Distributors will be required to report to issuers, complaints and other requested information that they receive, assisting issuers to assess whether their product governance arrangements are appropriate and their products are meeting the needs of consumers.

This will include the substance of complaints and general feedback relating to the product and its performance.

Significant dealings

Distributors will report if they become aware of a significant dealing in relation to this TMD within 10 business days.

A significant dealing includes:

- Specific proportion of consumers who have acquired the product but are not in the target market, including the proportion of consumers who are part of a class of consumers that have been specifically excluded from the target market;
- Inconsistency of distribution conditions with the TMD;

